

**FIND**  
THE BEST  
**VALUE**  
FOR YOUR  
**BUSINESS**

**TCB**  
Taking Care of Business, Inc.  
*Your*



# YOU'RE TAKEN CARE OF AS EASY AS PRESSING A BUTTON



## ABOUT US

TCB Inc. was established in 1993 by engineers and software developers. We are professionals dedicated to providing proven information technology solutions that are both affordable and reliable. For a business to maintain a competitive advantage, all possible aspects of efficiency must be utilized.

From a small 3-person office to a large corporate campus, proper organization and sharing of information is vital. By helping businesses utilize the proper technology, our customers can achieve peak efficiency.

Our engineers are certified in the following areas:

- MCSE Microsoft Certified Systems Engineer
- MCSA Microsoft Certified Systems Administrator
- MCPD Microsoft Certified Professional Developer
- A+ Comptia A+, Network+, and Security+
- CCNA Cisco Certified Network Associate
- VCP VMware Certified Professional

"We so appreciate being able to call one phone number for all of our computer needs, knowing that we always get a quick response."

Kathy Judd, Director  
Washington Conservatory of Music



# MANAGED SERVICES

TCB provides managed services to clients nationwide utilizing remote software tools and unique cost-saving implementations. Having these provisions at the ready enables you to focus on what is important for your business.

- 24x7, 365 days a year
- U.S. Based Call Center
- Realtime Monitoring
- Expert Onsite Server Analysis
- Managed Security Services



## Remote Monitoring & Management

TCB focuses on the only real way to run IT operations: Proactively. Issues are detected and acted upon before panic mode ensues, limiting downtime and keeping your business up and running.

## Desktop Management

- Monitoring
- Spam Filtering
- Manage Config.
- Patch Monitoring
- Remote Desktop
- Antivirus/Anti-Spyware
- Ticket and Dispatch system
- Reports
- Desktop record/capture

## Server Management

- Server Monitoring
- Critical Notifications
- Service Request Notification System
- Device Monitoring (Printers, Routers, etc.)
- Backup Monitoring
- Exchange and email
- Patch Management
- Antivirus/Anti-Spyware
- Remote Control
- Reports



# TAKING CARE OF YOUR BUSINESS



Technical Support, outsource your  
IT support (Maryland, DC, Virginia) -  
Computer Network Service Virginia



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